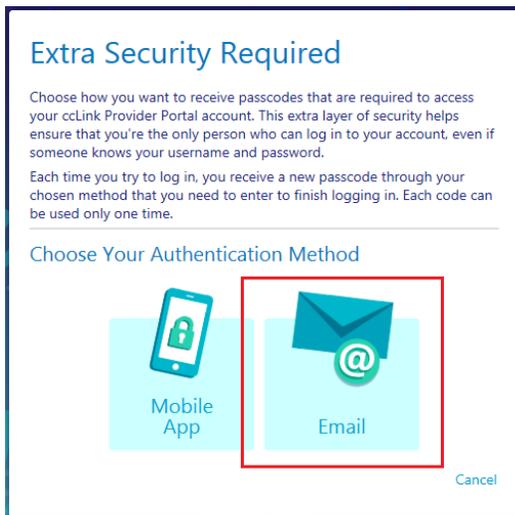


Starting February 11, 2020, you will no longer use certificates to log into the ccLink Provider Portal. Users will log in using a new process called Two Factor Authentication (2FA). 2FA requires the following new website to log on to the ccLink Provider Portal:

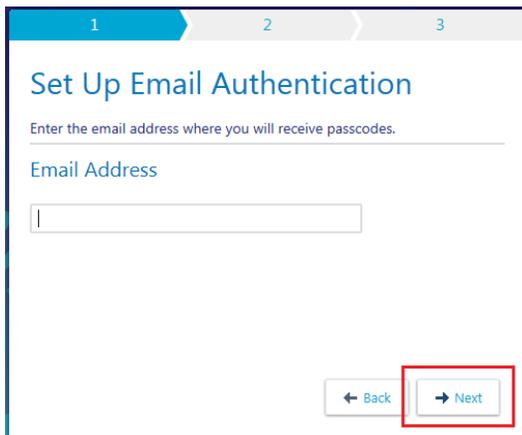
<https://cclinkproviderportal.cchealth.org>

Please keep this new website in a safe place in order to log into the ccLink Provider Portal (starting February 11, 2020). When using the new 2FA website, users will be prompted to choose a method (email or mobile app) of receiving a randomly generated code to be used for authenticating the username and password. If mobile app method is desired, a code scanning app such as **Google Authenticator** or **Authy** must be available on your mobile device.

1. In this example, Email is selected as the authentication method.



2. Enter your Email Address and click **Next**.



3. You will receive an authentication code in your email. Enter the authentication code in the **Security Code** field and click **Verify**.

1 2 3

Confirm Authentication

Enter the code we just sent to pt...@cchealth.org

Re-send Code Change Email

Passcode

Back Verify

4. You will receive a **Reset Code**. **Note:** This code will be used if your email address or authentication method ever needed to be updated or changed. Check the **I wrote down the reset code** check box. Click **Finish**.

1 2 3

Record This Reset Code

Your account is now set up with extra security. If you lose access to your chosen authentication method, you need to enter the following reset code or contact your system administrator to perform this setup again. Write down this reset code and keep it safe and private. Use this reset code only if you need to change how you receive passcodes.

Your Reset Code

RCM8SWN2

I wrote down the reset code

Finish

- The next time you log in, you will need to enter the original authentication code emailed to you, then click **LOG IN**. **Note:** If you do not want to be prompted every time you log in, check the **Remember me** check box. This will prevent getting authentication codes for 90 days. After that you will be asked to authenticate again.

Please note: If you use a new browser or a new pc to log in, you will be asked to authenticate again.

Enter Your Passcode

Use the code sent to your email address pt...@cchealth.org.

 Remember me ⓘ
LOG IN
Cancel
Having trouble?
[Re-send the code or reset additional authentication](#)