



Mental Health Commission

Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, Efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.

QUALITY OF CARE COMMITTEE

Mission: To assist Contra Costa County mental health consumers, family members and the general public in advocating for the highest quality mental health services and supports delivered with dignity and respect.

Wednesday, June 18, 2014 ♦ 10:30-12:00
1340 Arnold Drive, Ste. 112, Downstairs Conference Room, Martinez

The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.

AGENDA

- I. 10:30 Call to Order / Introductions**
- II. 10:35 Public Comments**
- III. 10:40 Commissioner Comments**
- IV. 10:45 Announcements**
 - July meeting date change.
- V. 10:50 Approval of the May 21, 2014 Minutes** *Action Item*
- VI. 10:55 Transportation Accessibility Update –Susan Medlin** *Possible Action Item*
 - 1) HR hiring of 3 drivers, 1 for each region. Status of vehicles being approved and purchased.
 - 2) Status of OCE staff fielding calls from consumers regarding bus schedules, best methods for getting around the county.
 - 3) Status of document describing bus locations and accessibility.
 - 4) Status of bus schedules being distributed to clients.
- VII. 11:10 Discussion of 2014 Quality Improvement Work Plan** *Possible Action Item*
Mike Penkunas and/or Priscilla Olivas
- VIII. 11:40 Patients' Rights Advocacy Update**
- IX. 11:50 Create July Agenda**
 - 1) Questions for Vic from Dave regarding 4D and ARC
 - 2) Formulate questions on children's issues for Vern to address in August
- X. 11:55 Items to forward to the MHC**
- XI. 12:00 Adjourn Meeting**

