



Mental Health Commission

Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, Efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.

QUALITY OF CARE COMMITTEE

Wednesday, November 7, 2012 ♦ 10:30-12:00

Concord Police Department Community Room, 1350 Galindo, Concord

The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.

AGENDA

- 1. 10:30 Call to Order / Introductions**
- 2. 10:35 Public Comment**
Members of the public may comment on any item of public interest within the jurisdiction of the Mental Health Commission. In accordance with the Brown Act, if a member of the public addresses an item not on the Agenda, no response, discussion, or action on the item may occur. Time will be provided for Public Comment on items on the posted Agenda as they occur during the meeting.
- 3. 10:40 Announcements**
- 4. 10:45 Approval of the Minutes from October 3, 2012** *Action Item*
- 5. 10:50 Discussion of how new electronic records system impacts consumer patient experience** *Possible Action Item*
- 6. 11:00 Update on Report on Site Visit to Napa State Hospital** *Possible Action Item*
Continue to discuss recommendations to the Mental Health Commission
 - 1) Discussion with Michele Mudgett, Executive Director of CA Office of Patients' Rights
- 7. 11:30 Updates on 2012 Committee Goals**
 - 1) Developing an action plan for mental health consumers who reside in Contra Costa County to receive affordable and possibly free dental care.
Future:
 - Receive report from Karen Pratt.
 - Update from MHA re: Innovation Grant for Dental Services Mobile vehicle
 - 2) Developing and implementing a tool for consumer workforce support
 - **Receive report from community action group -- Colette***Possible Action Item*



- 3) Review children's issues
- 4) To seek collaboration with the Bring 'em Home Campaign to assess out-of-county placements.
- 5) [As information becomes available] Continuing to collaborate with the Mental Health Administration Research and Evaluation Team to:
 - Develop an action plan for addressing gaps in medical services to mental health consumers.
Receive report from Steve Hahn-Smith.
 - **Receive report from Imo Momoh on evaluating the availability and cultural appropriateness of services provided by county and contract agencies.**
 - Update from Erin on a gap analysis on the availability and accessibility of psychiatric services.

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| 8. 11:40 | Establish 2013 Committee Goals | <i>Action Item</i> |
| 9. 12:00 | Adjourn Meeting. | |

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the staff to a majority of the members of the Mental Health Commission less than 96 hours prior to that meeting are available for public inspection at 1340 Arnold Drive, Ste. 200, Martinez during normal business hours.