

ANNA M. ROTH, RN, MS, MPH  
 HEALTH SERVICES DIRECTOR  
 RANDALL L. SAWYER  
 DEPUTY HEALTH DIRECTOR  
 MATTHEW S. KAUFMANN  
 DIRECTOR OF HAZARDOUS MATERIALS PROGRAMS



CONTRA COSTA  
 HAZARDOUS  
 MATERIALS PROGRAMS  
 4585 Pacheco Boulevard, Suite 100  
 Martinez, California 94553  
 Ph (925) 655-3200  
 Fax (925) 646-2073  
 ccchazmat@cchealth.org  
 www.cchealth.org/hazmat/

**COMPLAINT, INCIDENT, AND NOTIFICATION REPORT FORM**

Type (Circle One):  C  I  N

CASE NUMBER: 211024 -01

Received Date: 10/24/21 Received Time: 8:33 AM Received By: DV Lead: DV  
 Incident Date: 10/24/21 Incident Time: Assigned to: Assigned Date:

**COMPLAINANT / REPORTING PARTY:**

Name:  RP is from Facility  Anonymous  
 Organization: CHEVRON RICHMOND REFINERY Cal OES # (if applicable) 21-5923  
 Primary Phone Number: 510-242-2302 Secondary Phone Number:  
 Email:  
 Address:  
 City: State: Zip Code:

**FACILITY / LOCATION OF INCIDENT:**

Name: CHEVRON RICHMOND REFINERY CUPA Facility I.D.: 770837  
 Phone Number:  
 Address: 841 CHEVRON WAY Unit:  
 City: RICHMOND State: CA Zip Code:  
 Location Description:

**INITIAL INCIDENT DESCRIPTION:**  
 EXCESS FLARING

**INCIDENT TYPE / DESCRIPTION:**

Community Warning System Level (Circle Highest Level):  N/A  0  1  2  3

FACILITY	ISO / MCAR	TRANSPORTATION	MISCELLANEOUS
<input type="checkbox"/> Fire or Explosion <input type="checkbox"/> Spill or Release <input type="checkbox"/> Startup or Shutdown <input type="checkbox"/> Flaring <input type="checkbox"/> Upset	<input type="checkbox"/> Fatality (one or more) <input type="checkbox"/> > 24 hrs. Hospital, 3 or more people <input type="checkbox"/> Flammable Vapor Cloud > 5,000 lbs.	<input type="checkbox"/> Tank Truck <input type="checkbox"/> Railroad <input type="checkbox"/> On Water <input type="checkbox"/> Pipeline <input type="checkbox"/> Fuel Tank	<input type="checkbox"/> Storm Drain/Creek <input type="checkbox"/> Drug Lab <input type="checkbox"/> Disposal/Abandonment <input type="checkbox"/> Odor Complaint <input type="checkbox"/> Other:

Time Enroute to Scene: Time Arrived On Scene: Time Departed From Scene:

**REFERRED TO OTHER AGENCY:**



<b>DTSC STATE FUNDING (if applicable):</b> CLU/ERER Number:	<b>STORMWATER STATUS (if applicable):</b> <input type="checkbox"/> Actual Discharge <input type="checkbox"/> Potential Discharge
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**AGENCIES ON SCENE OR NOTIFIED:**

Agency Type	Agency	O/N	Contact Person	Phone Number	Case Number
Fire Department					
Law Enforcement					
Air District					
State OES					

**REPORT:**

10-24-2021  
0833 HRS  
CCHS CONTACTED AND SPOKE WITH COREY STREET, SHIFT TEAM LEADER WHO STATED THERE WAS AN UPSET AND THE FACILITY STATES IT IS FLARING, POTENTIAL RQ FOR SO2, NO KNOW FIRES, NO KNOW EXPOSURES AT THIS TIME.  
0856 HRS: CWS UPDATE: FLARING HAS SUBSIDED

0859  
CCHS CALLED CHEVRON RICHMOND REFINERY BACK, FACILITY STATED NO REPORTS OF INJURIES, NO REPORTS OF OFF-SITE CONSEQUENCES AT THIS TIME, FLARING HAS SUBSIDED (STOPED), RSO WILL UPDATE CWS

0916 HRS: CWS UPDATE INCIDENT ONGOING. FLARING IS ONGOING  
0937 HRS: CWS UPDATE #2: INCIDENT IS ONGOING. FLARING IS ONGOING  
1017 HRS: CWS UPDATE #3: INCIDENT IS ONGOING. FLARING IS INTERMITTENT. NO NEW INFORMATION. "WE" WILL PROVIDE AN UPDATE WHEN STATUS CHANGES.

1320 HRS  
CCHS SPOKE WITH DAN WIALLIAMSON – MANAGER #2, STATED THERE WAS A POWER OUTAGE, FACILITY IS INTERMITTENTLY FLARING, 510-242-2296

1340 HRS  
CCHS CONTACTED FACILITY, FACILITY STATES NO CHANGE IN STATUS SINCE LAST COMMUNICATION WITH CCHS

1434  
CCHS DISPATCHED HMS TEAMS TO WEST CCC TO PERFORM AIR MONITORING.  
NU WAS DISPATCHED TO RICHMOND  
TAJ & JP WERE DISPATCHED IN HM1 TO AREA SURROUNDING CHEVRON RICHMOND REFINERY  
DV WAS DISPATCHED TO HERCULES, SAN PABLO

WEATHER CONDITIONS: VERY STRONG RAIN, FLOODING ON THE ROADS, POOR VISIBILITY  
AIR MONITORING READINGS: WITHIN NORMAL RANGE

2007 HRS: CWS UPDATE #4: INTERMITTENT FLARING CONTINUES AND OUR WORKFORCE IS WORKING TO MINIMIZE AND STOP THE FLARING. DURING THE INITIAL EVENT FOR THIS NOTIFICATION, THERE WAS A SMALL FIRE AT A PROCESS UNIT THAT WAS EXTINGUISHED QUICKLY WITH ON-SITE RESOURCES. NO OUTSIDE RESPONSE PERSONNEL WERE NEEDED AND THERE WERE NO INJURIES AND NO OFFSITE IMPACT.

2010: CCHS REQUESTED A 72 HOUR REPORT

**Additional Required Items: Bill of Lading, Request for Invoice, and Site Safety Plan**

Report Prepared by: DV