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CONTRA COSTA
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COMPLAINT, INCIDENT, AND NOTIFICATION REPORT FORM

Type (Circle One): C I N

CASE NUMBER: 210810 -01

Received Date: 08/10/21 Received Time: 2:47 PM Received By: MD Lead: MD
 Incident Date: 8/10/21 Incident Time: Assigned to: Assigned Date:

COMPLAINANT / REPORTING PARTY:
 Name: MATT DIAZ RP is from Facility Anonymous
 Organization: CHEVRON RICHMOND REFINERY Cal OES # (if applicable) 21-4273
 Primary Phone Number: 510-242-2302 Secondary Phone Number: 510-242-2773
 Email:
 Address:
 City: State: Zip Code:

FACILITY / LOCATION OF INCIDENT:
 Name: CHEVRON RICHMOND REFINERY CUPA Facility I.D.: 770837
 Phone Number:
 Address: 841 CHEVRON WAY Unit:
 City: RICHMOND State: CA Zip Code: 94801
 Location Description:

INITIAL INCIDENT DESCRIPTION:
 FLARING

INCIDENT TYPE / DESCRIPTION:
 Community Warning System Level (Circle Highest Level): N/A 0 1 2 3

FACILITY	ISO / MCAR	TRANSPORTATION	MISCELLANEOUS
<input type="checkbox"/> Fire or Explosion <input type="checkbox"/> Spill or Release <input type="checkbox"/> Startup or Shutdown <input checked="" type="checkbox"/> Flaring <input checked="" type="checkbox"/> Upset	<input type="checkbox"/> Fatality (one or more) <input type="checkbox"/> > 24 hrs. Hospital, 3 or more people <input type="checkbox"/> Flammable Vapor Cloud > 5,000 lbs.	<input type="checkbox"/> Tank Truck <input type="checkbox"/> Railroad <input type="checkbox"/> On Water <input type="checkbox"/> Pipeline <input type="checkbox"/> Fuel Tank	<input type="checkbox"/> Storm Drain/Creek <input type="checkbox"/> Drug Lab <input type="checkbox"/> Disposal/Abandonment <input type="checkbox"/> Odor Complaint <input type="checkbox"/> Other:

Time Enroute to Scene: Time Arrived On Scene: Time Departed From Scene:

REFERRED TO OTHER AGENCY:



DTSC STATE FUNDING (if applicable): CLU/ERER Number:	STORMWATER STATUS (if applicable): <input type="checkbox"/> Actual Discharge <input type="checkbox"/> Potential Discharge
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AGENCIES ON SCENE OR NOTIFIED:

<u>Agency Type</u>	<u>Agency</u>	<u>O/N</u>	<u>Contact Person</u>	<u>Phone Number</u>	<u>Case Number</u>
Fire Department					
Law Enforcement					
Air District					
State OES					

REPORT:

@1440 RICHMOND REFINERY BEGAN FLARING PER FACILITY

@1447 RICHMOND REFINERY SENT OUT CWS STATING FLARING EVENT IN PROGRESS

@1448 CCHSHMP CALLED RICHMOND REFINERY TO INQUIRE ABOUT FLARING EVENT

@1450 CCHSHMP NOTIFIED SOLANO COUNTY, VALLEJO PD, AND RICHMOND PD ABOUT FLARING EVENT

@1500 TWO CCHSHMP TEAMS DEPARTED OFFICE TO AIR MONITOR

@1507 RICHMOND REFINERY FLARING ENDED (PER RICHMOND REFINERY)

@1516 RICHMOND REFINERY SENT CWS STATING FLARING HAS SUBSIDED

@1524 HEALTH OFFICER NOTIFIED OF INCIDENT

@1600 CCHSHMP CALLED RICHMOND REFINERY TO CONFIRM STABILITY AND TO FORMALLY REQUEST 72 HOUR REPORT AND 30 DAY REPORTS UNTIL INCIDENT INVESTIGATION IS COMPLETE

@1603 CCHSHMP WERE TOLD TO RETURN TO BASE

BOTH CCHSHMP TEAM FOUND NO REPORTABLE QUANTITIES OF SO2 OR PARTICULATES
NO FURTHER ACTIONS REQUIRED AT THIS TIME.

Additional Required Items: Bill of Lading, Request for Invoice, and Site Safety Plan

Report Prepared by: MD

Hazardous Materials Spill Report: Cal OES Control #:21-4273

Warning Center <Warning.Center@oes.ca.gov>

Tue 2021-08-10 3:07 PM

To: ccchazmat <ccchazmat@cchealth.org>

Governor's Office of Emergency Services
Hazardous Materials Spill Report

DATE: 08/10/2021 | RECEIVED BY Cal OES: Diego Navarro | Cal OES
CNTRL #:21-4273

TIME: 1452 | RECEIVED BY OSPR: | NRC#:

1.a. PERSON NOTIFYING Cal OES

1. NAME: Matt Diaz | 2. AGENCY: Chevron Refinery Richmond
3. PHONE #: 510-242-4523 | 4. EXT: | 5. PAGER #:

1.b. PERSON REPORTING SPILL (If different from above):

1. NAME: | 2. AGENCY:
3. PHONE #: | 4. EXT: | 5. PAGER #:

2. SUBSTANCE TYPE:

a. SUBSTANCE: / b.QTY: / Amount / Measure / c. TYPE / d. OTHER / e.
PIPELINE / f. Vessel Over => 300 tons

1. Sulfur Dioxide / = / Unknown / Cu.Ft. / VAPOR / / No / No

2.

3.

g. DESCRIPTION: RP states an unplanned upset occurred releasing an unknown amount of SO2 into the atmosphere. This is causing smoke to come out from the flares. Release has not been stopped and is not contained with no waterways impacted.

h. CONTAINED: Not stopped | i. WATER INVOLVED: No

j. WATERWAY: | k. DRINKING WATER IMPACTED:

l. MARITIME VESSEL: | m. KNOWN IMPACT: None

3.a. INCIDENT LOCATION: 841 Chevron Way

b. CITY: Richmond | c. COUNTY: Contra Costa County | d. ZIP:
94801

4. INCIDENT DESCRIPTION:

a. DATE: 8/10/2021 | b. TIME(Military): 1440 | c. SITE: Refinery
| d. CAUSE: Other Reason for Other: Unplanned upset
e. INJURIES: No | f. FATALITY: No | g. EVACUATIONS: No | h.
CLEANUP BY: Unrecoverable
e. INJURIES #: | f. FATALS #: | g. EVACS #:

5. SUSPECTED RESPONSIBLE PARTY:

a. NAME: Matt Diaz | b. AGENCY: Chevron Refinery Richmond
c. PHONE#: 510-242-4523, 510-242-5050 | d. EXT:
e. MAIL ADDRESS: 841 Chevron Way
f. CITY: Richmond | g. STATE: CA | h. ZIP: 94801

6. NOTIFICATION INFORMATION:

a. ON SCENE: Fire Dept. | b. OTHER ON SCENE:
c. OTHER NOTIFIED: Local Dispatch,
d. ADMIN. AGENCY: Contra Costa County Health Services Department
e. SEC. AGENCY:
f. ADDITIONAL COUNTY: g. ADMIN. AGENCY:
h. NOTIFICATION LIST: Cal GEM: | RWQCB Unit: 2

AA/CUPA, DTSC, RWQCB, US EPA, USFWS, AIR RESOURCES BD, Co/WP, Co/Hlth,
Co/E-Hlth

CONFIDENTIAL REMARKS:

Created by Warning Center on 8/10/2021 2:52:25 PM Last
Modified by Warning Center on 8/10/2021 3:07:11 PM

California State Warning Center
Governor's Office Emergency Services
Phone: (916) 845-8911
Warning.Center@oes.ca.gov

Link to Spill Report:

[http://w3.calema.ca.gov/operational/mal haz.nsf/SpillAllDocs/DE18C885B42E65CA8825872D007827FC?
OpenDocument](http://w3.calema.ca.gov/operational/mal haz.nsf/SpillAllDocs/DE18C885B42E65CA8825872D007827FC?OpenDocument)

Hazardous Materials Spill Update: Cal OES Control #:21-4273

Warning Center <Warning.Center@oes.ca.gov>

Tue 2021-08-10 3:49 PM

To: ccchazmat <ccchazmat@ccehealth.org>

Governor's Office of Emergency Services

Hazardous Materials Spill Update

CONTROL #: 21-4273 NRC#: 1313321

NOTIFY DATE/TIME: 08/10/2021 / 1452

RECEIVED BY: Diego Navarro | OCCURENCE DATE/TIME:8/10/2021 / 1440

CITY/OP. AREA: Richmond/Contra Costa County

1.a. PERSON NOTIFYING Cal OES

PERSON CALLING Cal OES: Matt Diaz | AGENCY: Chevron Refinery
Richmond

PHONE #: 510-242-4523 | EXT: | PAGER #(CELLPHONE):

1.b. PERSON REPORTING SPILL (If different from above):

PERSON CALLING Cal OES: | AGENCY:

PHONE #: | EXT: | PAGER #(CELLPHONE):

SUBSTANCE TYPE:

a. SUBSTANCE: / b.QTY: Amount / Measure / c. TYPE / d. OTHER / e.
Pipeline / f. Vessel Over => 300 tons

1. Sulfur Dioxide / Unknown / Cu.Ft. / VAPOR / / No / No

2.

3.

4.

Original Description: RP states an unplanned upset occurred releasing an unknown amount of SO2 into the atmosphere. This is causing smoke to come out from the flares. Release has not been stopped and is not contained with no waterways impacted.

Update(s):

PERSON NOTIFYING Cal OES OF SPILL UPDATE:

NAME: XXX | AGENCY: NRC

PHONE #: 1-800-424-8802 | EXT: | PAGER #(CELLPHONE):

UPDATE QUANTITY:

1. Amount: Cu.Ft.
2. Amount:
3. Amount:
4. Amount:

UPDATE RECEIVED BY: Diego Navarro

UPDATE KNOWN IMPACT:

UPDATE CAUSE:

SITUATION UPDATE: PER NRC REPORT, "CALLER REPORTS THAT THERE IS A RELEASE IN THEIR FLARE, WHICH RESULTED IN A POTENTIAL RELEASE OF SULFUR DIOXIDE. THE CAUSE IS CURRENTLY UNDER INVESTIGATION."

FAX NOTIFICATION LIST: AA/CUPA, DTSC, RWQCB, US EPA, USFWS, AIR RESOURCES BD, Co/WP, Co/Hlth, Co/E-Hlth

ADMINISTERING AGENCY: Contra Costa County Health Services Department

SECONDARY AGENCY:

OTHER NOTIFIED: Local Dispatch

Created by Warning Center on 8/10/2021 3:41:22 PM

Last

Modified by Warning Center on 8/10/2021 3:49:01 PM

California State Warning Center
Governor's Office of Emergency Services
Phone: (916) 845-8911
Warning.Center@oes.ca.gov

Link to spill update report:

<http://w3.calema.ca.gov/operational/malhaz.nsf/SpillAllDocs/40652BAD9FDE95D28825872D007CA32D?OpenDocument>